



DR-4277-LA Daily Fact Sheet 09/03/2016



FEMA

FCO Leadership Key Issues

All Disaster Recovery Centers will be open over the holiday weekend. Those who have questions or need more information from a disaster assistance specialist, can meet with one face to face in one of the 24 centers we have set up throughout the designated parishes

- To find the nearest Disaster Recovery Center in your area, log on with any computer, smartphone or tablet to the disaster recovery center locator at asd.fema.gov/inter/locator or use the FEMA app, available via the Google Play Store and the Apple App Store.

FEMA inspectors are working hard to get to accessible properties. If you have not heard from an inspector, or your home has recently become accessible, contact FEMA again.

Please continue to stay in touch with FEMA. We know many survivors are displaced and it is a confusing, tough time. So if you have any updates of your information, need to change your inspection appointment, or have additional questions, you can call FEMA's helpline at **1-800-621-FEMA (3362)**.

FEMA staff are meeting people where they are to provide information and discuss housing solutions. From town hall meetings to faith-based organizations to daily conference calls with local mayors, Congressional members and other local officials. This week alone, our subject matter experts attended more than 30 local events with survivors to share information and identify needs.

We have multiple teams in every shelter helping everyone find another place to stay as soon as possible. FEMA specialists are working in the shelters to connect every survivor with the resources to meet their needs and their unique situations.

- Survivors eligible for Transitional Sheltering Assistance – short-term stays in designated hotels and motels – can expect a call from a FEMA representative.

Rental assistance is the most common form of financial assistance for temporary housing. It is usually put toward renting a house or an apartment. **But survivors may also use rental assistance to rent an RV.** RVs include manufactured homes or other readily fabricated dwellings.

- FEMA does not place survivors in RVs because of concerns about their suitability for long-term occupancy, but survivors can use financial assistance to rent one if they think it is the best option for their family.
- The total amount of financial assistance FEMA can provide is capped by law, so carefully consider all potential options for your family's needs.
- If you choose to use your rental assistance for an RV, you will be responsible for finding the unit and signing a rental agreement with the owner. Be sure to keep copies of the rental agreement and all related receipts.
- **FEMA continues to provide financial assistance to survivors at a rapid pace.** So far, we have approved **\$467.8 million** in Individual Assistance with more than **\$442 million** disbursed to help survivors with temporary housing assistance, repairing and rebuilding their homes, and for other needs, such reimbursement for disaster-damaged furniture, appliances and transportation and medical needs not covered by insurance.
 - Nearly **136,000** Louisiana residents have registered with us.
 - Within the last two weeks, we have stood up **24** Disaster Recovery Centers in disaster-declared parishes.
- As of September 1, 2016, over **28,000 NFIP claims** have been submitted and FEMA has authorized and issued **\$197.7 million** in to policyholders in Louisiana with more than **\$177 million** of that as advance payments. Paying up to 50 percent of the estimated covered loss allows the policyholder the ability to proceed with recovery efforts while negotiating the proof of loss with the adjuster.
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Public Assistance Overview

- Total obligated: **\$4,729,998**
- Number of Approved Requests for Public Assistance – **135; 0** pending review

- Kick-off Meetings: **22** scheduled, **59** completed
- PA applicants who have questions or need assistance may email the state at RPA.help@La.gov
- **Eight** Project Worksheets in EMMIE.
- Applicant Briefings scheduled: **0**

Individual Assistance Overview

- Total registrations: **135,893**
- Total assistance approved: **\$467,792,220**
- Total IHP disbursed: **\$442,446,659**
- Housing Assistance approved: **\$399,004,827**
- Other Needs Assistance approved: **\$68,787,393**
- Housing inspections issued/completed: **116,134 (70 percent completed)**
- Housing inspectors in the field: **1,068**
- U.S. Small Business Administration: **\$112,757,500**
- TSA Check ins: **2,222**
- DRC visits: **14,457**

Disaster Unemployment Assistance

- The deadline for Disaster Unemployment Assistance (DUA) is September 15 for residents in Acadia, Ascension, East Baton Rouge, East Feliciana, Iberia, Lafayette, Livingston, Pointe Coupee, St. Helena, St. Landry, Tangipahoa & Vermilion parishes.
- The deadline for Disaster Unemployment Assistance (DUA) is September 21 for residents of Avoyelles, Evangeline, Iberville, Jefferson Davis, St. Martin, St. Tammany, Washington and West Feliciana parishes.
- Disaster Unemployment Assistance: www.laworks.net or call 866-783-5567

Disaster Survivor Assistance (DSA) Teams

- Total deployed staff assigned to DSA - **398**

Disaster Recovery Centers

- **20** Disaster Recovery Centers are now open in the following parishes: Ascension (1); East Baton Rouge (6); East Feliciana (1); Iberia (1); Iberville (1), Lafayette (1) Livingston (3), St. Helena (1); St. Landry (1); St. Martin (1); Tangipahoa (2); Vermilion (1) West Feliciana (1).
 - **Four** Mobile DRCs are open in East Baton Rouge, Livingston (2) and Pointe Coupee parishes.
- **Total: 24**

Disaster Recovery Centers

Ascension Parish

Location: Lamar Dixon Expo Center
9039 St. Landry Avenue Gonzales, LA
70737

Hours: 8 a.m. - 6 p.m. daily

East Baton Rouge Parish

Location: 10000 Celtic Drive
Baton Rouge, LA 70809

Hours: 8 a.m. to 6 p.m. (Monday through
Sunday)

Location: New Hope Outreach Center
5856 Greenwell Springs Rd. Baton Rouge,
LA 70806

Hours: 8 a.m. - 6 p.m. daily

Location: St. Louis King of France
Catholic Church

Queen Blanche Room
2121 N. Sherwood Forest Dr.
Baton Rouge, LA 70815

Hours: 8 a.m. - 6 p.m. daily

Location: Baker Council on Aging

3334 Jefferson Street
Baker, LA 70714

Hours: 8 a.m. to 6 p.m. (Monday through
Sunday)

Lafayette Parish

Location: 301 West University Avenue
Lafayette, LA 70506

Hours: 8 a.m. - 6 p.m. daily

Livingston Parish

Location: St. Joseph Catholic Church -
Mobile DRC

15710 Highway 16
French Settlement, LA 70733

Hours: 8 a.m. - 6 p.m. daily

Location: 2nd Baptist Church

914 N. Acadian Thruway
Baton Rouge, LA 70802

Hours: 8 a.m. - 6 p.m. Monday through
Saturday; 10:30 a.m. - 6 p.m. Sunday

Location: Zachary Men's Club

5746 Rollins Road
Zachary, LA 70791

Hours: 8 a.m. - 6 p.m. daily

Location: City of Central Parking Lot - Mobile
DRC

13421 Hooper Rd.
Central, LA 70818

Hours: 8 a.m. - 6 p.m. daily

East Feliciana Parish

Location: Early Learning Center Gym 9414
Plank Rd.

Clinton, LA 70722

Hours: 8 a.m. - 6 p.m. daily

Location: American Legion Hall

26200 Highway 43
Springfield, LA 70733

Hours: 8 a.m. - 6 p.m. daily

Location: Bass Pro Shops (MDRC)

175 Bass Pro Boulevard
Denham Springs, LA 70726

Hours: 8 a.m. to 6 p.m. (Monday through Sunday)

Iberville Parish

Location: East Iberville Gym

3285 Highway 75
St. Gabriel, LA 70776

Hours: 8 a.m. - 6 p.m. daily

Livingston Parish

Location: North Park Recreation Center
30372 Eden Church Road
Denham Springs, LA 70726
Hours: 8 a.m. - 6 p.m. daily

Iberia Parish

Location: Iberia Parish Fire Protection
District Training Center
2417 Darnall Road
New Iberia, LA 70560
Hours: 8 a.m. - 6 p.m. daily

Pointe Coupee Parish (MDRC)

Location: 1200 Major Parkway
New Roads, 70660
Hours: 8 a.m. - 6 p.m.

St. Landry Parish

Location: Word Ministries
1960 W. Laurel Ave.
Eunice, LA 70535
Hours 8 a.m.-6 p.m. daily

Tangipahoa Parish

Location: Former Parish Tourism Building
42271 S. Morrison Blvd.
Hammond, LA 70403
Hours: 8 a.m. - 6 p.m. daily

Vermilion Parish

Location: Old Health Unit
401 S. St. Charles St.
Abbeville, LA 70510
Hours: 8 a.m. - 6 p.m. daily

St. Helena Parish

Location: St. Helena Environmental Health Unit
53 N. 2nd St.
Greensburg, LA 70441
Hours: 8 a.m. - 6 p.m. daily

St. Martin Parish

Location: Veterans Home
800 Veterans Drive
Breux Bridge, LA 70517
Hours: 8 a.m. - 6 p.m. daily

Location: Amite City Office Complex

721 S. 1st Street
Amite, LA 70422
Hours: 8 a.m. - 6 p.m. daily

West Feliciana Parish

Location: Independence Community Center
10494 State Highway 965
St. Francisville, LA 70775
Hours: 8 a.m. - 6 p.m. daily

To find the nearest Disaster Recovery Center, log on with any computer, smartphone or tablet to the disaster recovery center locator at asd.fema.gov/inter/locator or use the FEMA app, available via the Google Play Store and the Apple App Store.

Please continue to stay in touch with FEMA. We know many survivors are displaced and it is a confusing, tough time. So if you have any updates of your information, need to change your inspection appointment, or have additional questions, you can call FEMA's helpline at **1-800-621-FEMA (3362)**.

Mitigation - Building back stronger

FEMA mitigation specialists will be on hand to provide information at area **Home Depots**

from **Aug. 25 through Sept. 10** and **Lowe's** home improvement stores from **Aug. 30 through September 10**. Specialists will be available to answer questions and offer home improvement tips and proven methods to prevent and lessen damage from future disasters. Most of the information is geared for do-it-yourself work and general contractors.

FEMA advisors will be at information centers in these stores 7 a.m. to 7 p.m. daily.

THE HOME DEPOT

Lafayette Parish
1700 NE Evangeline Thruway
Lafayette, La. 70501

East Baton Rouge Parish
8181 Airline Hwy.
Baton Rouge, La. 70815

St. Tammany Parish
40 Park Place Drive
Covington, La. 70433

Ascension Parish (Sept. 1 – Sept. 10; Sunday Hours 8 a.m. to 7 p.m.)
2740 S. Cajun Ave.
Gonzales, La. 70737

Total individuals counseled: 2,198 (as of Sept. 2)

LOWE'S

Acadia Parish
142 Julia John Dr.
Crowley, La 70526

St. Landry Parish
1130 E. Landry St.
Opelousas, La 70570

For additional mitigation information visit www.fema.gov/Louisiana-disaster-mitigation.

National Flood Insurance Program

- As of September 1, 2016, more than **28,000** claims had been submitted.
- FEMA has authorized and issued more than **\$197 million** to policyholders with nearly **\$177 million** in advance payments to Louisianans who sustained damages by the flood, providing expedited relief to disaster survivors.
- Paying up to 50 percent of the estimated covered loss allows the policyholder the ability to proceed with recovery efforts while negotiating the proof of loss with the adjuster. The bulletin on advance claim payments which can be found [here](#).
- There is information regarding how to file a claim, how to register for assistance, FEMA Website: <https://www.fema.gov/disaster/4277>.
- The Flood Response Office (FRO) is open and located in Covington, LA.
- Due to the damage and displacement caused by recent flooding, the grace period to renew flood insurance policies has been extended to 120 days, for certain parishes in Louisiana. The bulletin on the grace period can be found [here](#) and the FEMA press release on the bulletin can be found [here](#).
- Flood insurance is one of the best ways to protect homeowners and renters from

financial impacts of flood events.

Resources for Disaster Survivors

- **Housing, Food, Shelter**
 - 2-1-1 is a single access point for resources like food, clothing, shelter, financial assistance and health resources. Visit www.louisiana211.org and follow @211Louisiana on Twitter.
 - Go online to www.foodpantries.org/st/louisiana to see a database of statewide food banks.
 - Get information about mucking out your property at crisiscleanup.org or call 800-451-1954.
 - Rental properties available: www.lahousingsearch.com.
 - Airbnb has also posted homes available to disaster survivors. To assist survivors, Airbnb is waiving certain fees and offering some houses at no cost. More information at: <https://www.airbnb.com/disaster/louisianaflooding>.
- **Legal Assistance**
 - Louisiana Legal Services provides free civil legal assistance to low-income residents. For more information visit louisianalawhelp.org.
- **Volunteer information**
 - Volunteer and donation opportunities are available at volunteerlouisiana.gov. You may email 2016FloodDonations@gmail.com to coordinate donations.

Spend Disaster Funds Wisely

With more nearly **\$431** million in Individual Assistance already in the hands of Louisiana flood survivors, survivors should resist the urge to splurge. State and federal disaster assistance is meant to help people pay for necessities and start to get back on their feet.

Crisis Counseling

A free crisis counseling program, funded by FEMA and administered by the Louisiana Department of Health and Hospitals (DHH), is open to any adult or child in designated parishes. We received word on Wednesday of a \$6.8 million grant for the purpose of providing crisis counseling services. To learn more, call the DHH-Office of Behavioral Health Louisiana Spirit Crisis Line at 866-310-7977.

Scams and Frauds

Over and over, we see disasters bring out the best in people. Unfortunately, disasters also bring out criminals looking to prey on survivors who appear to be rich targets for their fraudulent services.

Being cautious is essential to preventing rip-offs. Don't offer personal financial information over the phone. Know who you are dealing with. Never be shy about asking for identification. Government workers will never ask for a fee or payment. They always wear an official government photo ID.

Manufactured Housing Units

You may be considered for a temporary MHU if:

- Your home had FEMA-verified real property loss of \$17,000 or more; or
 - You are a renter whose pre-disaster home received major damage or was destroyed.
 - Or, there are no other temporary housing resources within a reasonable commuting distance from your residence.
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- If an applicant is eligible, FEMA may provide a unit for up to 18 months from the date of this disaster declaration, Aug. 14. An applicant will also have to meet routinely with a FEMA caseworker to show progress toward a permanent housing plan.
 - The first step to be considered for an MHU is to apply for FEMA help. Apply three ways:
 - Log onto DisasterAssistance.gov with any computer, smartphone or tablet.
 - Download and use the FEMA app. You can also use the app for disaster resources, weather alerts, safety tips and to check the status of your FEMA help application.
 - If you cannot access the website or FEMA app, call the FEMA helpline at 800-621-3362. If you use TTY, call 800-462-7585. If you use 711 or Video Relay Service (VRS), call 800-621-3362.
 - Here's what to expect when an MHU is to be provided:
 - FEMA will send an inspector to determine if it's possible, or feasible, to place one on your property.
 - Some of the factors that determine whether it's possible to have an MHU on a property include whether the site is big enough; if there is an environmental concern; and whether there are utility hook-ups available.
 - If the site can accommodate an MHU, and all other factors are favorable, it will be transported from a local staging area and installed.
 - Part of the process of installing the units includes building steps or ramps to make them accessible, and making sure the utilities are operating.
 - Once the unit is operational, the applicant signs a contract for use, receives the keys and is ready to move in.
 - Placement of the MHU is important and there are several considerations:
 - An eligible applicant may be able to place a FEMA-provided MHU in a floodplain.
 - However, the applicant cannot place an MHU in a floodway or high-hazard coastal area.
 - Floodways are controlled flooding areas near waterways such as rivers.
 - A high-hazard coastal area or V zone is vulnerable to storm surges.

Federal Disaster Declaration

- President Obama has declared 22 parishes for a major disaster for severe storms
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and flooding beginning August 11, 2016, and ending August 31. Two parishes were added this week: **St. James and West Baton Rouge** parishes. This declaration also makes federal funding available to affected individuals in **Acadia, Ascension, Avoyelles, East Baton Rouge, East Feliciana, Evangeline, Iberia, Iberville, Jefferson Davis, Lafayette, Livingston, Pointe Coupee, St. Helena, St. Landry, St. Martin, St. Tammany, Tangipahoa, Vermilion, Washington and West Feliciana.**

- Federal funding is also available to state, tribal and eligible local governments and certain private nonprofit organizations on a cost-sharing basis for Public. Six parishes were added to the declaration this week: **Assumption, Cameron, St. Charles, St. James, St. John the Baptist and West Baton Rouge.** They join **Acadia, Ascension, Avoyelles, East Baton Rouge, East Feliciana, Evangeline, Iberia, Iberville, Jefferson Davis, Lafayette, Livingston, Point Coupee, St. Helena, St. Landry, St. Martin, St. Tammany, Tangipahoa, Vermilion, Washington and West Feliciana** as parishes eligible for **FEMA Public Assistance.**

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